

## Capture Customer Conversations with Calabrio Voice Logger System



3.5/5 Stars

How our organization uses Calabrio ONE:

“ In the Customer Service department of the banking industry, it is crucial for us to capture the conversations that take place between our officer and customer. By using the Calabrio voice logger system, we are able to capture conversations then retrieve and play them back for quality monitoring purposes.

Would you recommend Calabrio ONE?

“ Yes, we would recommend Calabrio ONE because the system is equipped with basic features and functionality that allows for capturing or logging conversations.

Source: Operations Manager, Medium Enterprise Banking Company

✓ Validated Published: Jan. 12, 2017 TVID: 6F6-9C1-326

**CALABRIO**<sup>™</sup>

**TechValidate**  
by SurveyMonkey