

Reward Your Agents with Calabrio Dynamic Scheduling

“ Calabrio ONE allows us to dive deep into an agent’s adherence. This gives an agent an understanding of how they affect the organization’s goals. We currently use this measure to evaluate and coach agents. A reward for them is the flexibility Calabrio offers using Dynamic scheduling and Dynamic availability.

— Business Professional, Large Enterprise Transportation Services Company

Source: Business Professional, Large Enterprise Transportation Services Company

CALABRIO™

TechValidate
by SurveyMonkey

✓ Validated

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