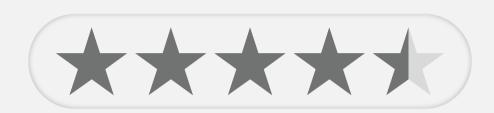
## Insurance Company Finds WFO Partner with Calabrio



4.5/5 Stars

## How our organization uses Calabrio ONE:

We use the Calabrio QM Call Recording product. By tying the caller metadata information, we are able to search specific calls for various purposes from quality assurrance, training, dispute resolution, legal, etc.

## Would you recommend Calabrio ONE?

Yes, the Calabrio Sales and Support teams have always been very responsive and answering our needs.