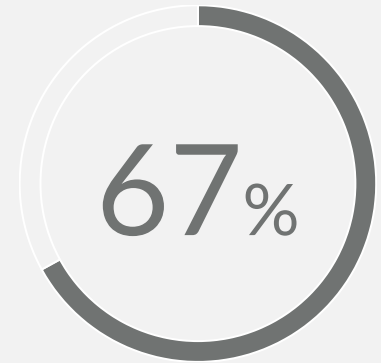


## Dashboards Help Agents Self- Manage Performance

67% of surveyed customers empower employees to self-manage their performance by offering dashboards that clearly display performance metrics.



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Source: TechValidate survey of 327 users of Calabrio ONE



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**CALABRIO™**

**TechValidate**  
by SurveyMonkey