

## Calabrio ONE Customer Notices the Benefit to Using QM and WFM

“ Nice to be able to listen to calls and to use WFM.

— Rick L. Yegge, IT Director, Sally Beauty Holdings

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Source: Rick L. Yegge, IT Director, Sally Beauty Holdings

✓ Validated

Published: Jan. 17, 2017 TVID: 543-987-459

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by SurveyMonkey