

## Calabrio is a True Asset to Your Company

“ Calabrio has been a key player in our success. Allowing us to review and identify agent performance; seeing exactly what transpired on the call and what actions the analyst took to support the caller. Calabrio allows us to assure we are meeting internal, client, and training requirements, and to identify and recognize those going above and beyond. It is a true asset to our company.

— IT Manager, Small Business Telecommunications Services Company

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Source: IT Manager, Small Business Telecommunications Services Company

**CALABRIO**<sup>™</sup>

**TechValidate**  
by SurveyMonkey

✓ Validated

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