

Customers Agree, Calabrio Cares about their Customers



5/5 Stars

How our organization uses Calabrio ONE:

“ We use both WFM and QM features. We run schedules and forecasts for 7 different call centers across 3 time zones.

Would you recommend Calabrio ONE?

“ Yes. They have shown a great deal of innovation, forward thinking, and they really care about what the end user experiences and expects. They take all that feedback and put it into production for future versions. This is really a great way to stay ahead of the pack and, in my opinion, that shows that they really care about their customers.

Source: Daniel Acosta, Workforce Management Analyst, VITAS Healthcare Corporation

CALABRIO™

TechValidate
by SurveyMonkey