A Contact Center Director at a medium enterprise energy & utilities company would be very likely to recommend Calabrio for this reason:

Calabrio continues to display a customer centric approach to their relationships with their customers and above all, takes their customers feedback directly into account when considering their roadmap for development. It's nice to see a partner which has the executive level engaged at all levels with their customers and their employees.

Source: Contact Center Director, Medium Enterprise Energy & Utilities Company





