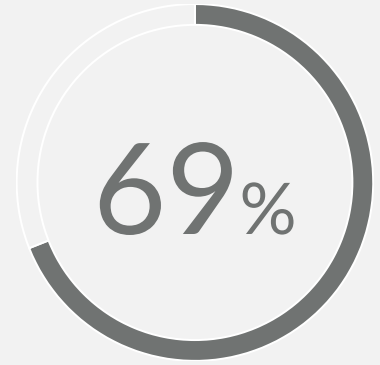Nearly 70% of surveyed customers who used NICE prior agreed Calabrio's predictive analytics make their team's job easier and they get value from 100% of customer interactions.

69%

Source: TechValidate survey of 13 users of Calabrio ONE

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CALABRIO™

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by SurveyMonkey