

“This will help me as a professional...”

“ The most valuable part of Calabrio Customer Connect was connecting and networking with other professionals in the industry and being able to discuss issues and topics in which we could both relate. This will help me as a professional and my organization as well as I will implement some practices learned from the conference into our contact center to drive our efficiency and current processes.

— Matthew Smedick, Workforce Management Analyst, Fulton Financial Corporation

Source: Matthew Smedick, Workforce Management Analyst, Fulton Financial Corporation

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✓ Validated

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