

Stay on top of Your Call Center Needs with Calabrio ONE

“ Being able to staff appropriately and measure agent performance has allowed us to stay on top of our call center needs, to act proactively, and to manage our staff / resources a lot better.

— Daniel Acosta, Workforce Management Analyst, VITAS Healthcare Corporation

Source: Daniel Acosta, Workforce Management Analyst, VITAS Healthcare Corporation

CALABRIO™

TechValidate
by SurveyMonkey

✓ Validated

Published: Jan. 12, 2017 TVID: 2E7-457-059