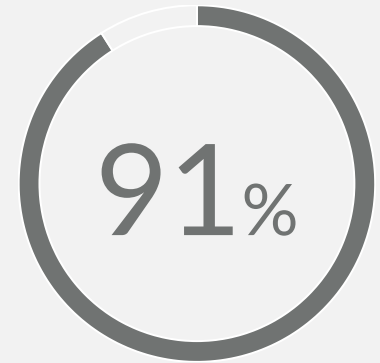


Contact Centers Embracing a Hybrid Model for WFO Want a Consistent Experience Across Platforms

91% of surveyed organizations who selected a combination of private and public cloud agree that it is very important for their organization to have the same experience with WFO (same features and functionality) regardless of how it's deployed (on-premises, in the public cloud, etc.).



Source: TechValidate survey of 75 users of Calabrio ONE



Validated

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TechValidate
by SurveyMonkey