Calabrio Impact at GE Appliances

Having a training module for the agents and not having to take them off the floor for training sessions has been a plus. Also, it seems it is easier for agents, very clean and straight forward. We are just starting to have the agents take the module and use the system so more great things to come.

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Source: Jennifer Finney, System Administrator, GE Appliances

CALABRIO

TechValidate



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