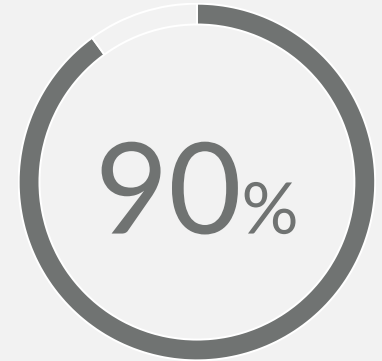


## Organizations that Replaced inContact with Calabrio Want a Consistent User Experience Across Deployment Models

90% of surveyed organizations who replaced inContact agree that it is very important for their organization to have the same experience with WFO (same features and functionality) regardless of how it's deployed (on-premises, in the public cloud, etc.).



Source: TechValidate survey of 10 users of Calabrio ONE



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**CALABRIO**<sup>™</sup>

**TechValidate**  
by SurveyMonkey