

## Manage multi-channel interactions

Nearly 80% of surveyed customers said they can more easily plan a multi-skilled workforce for multichannel interactions with Calabrio WFM.



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Source: TechValidate survey of 74 users of Calabrio ONE

✓ Validated

Published: Jan. 5, 2022 TVID: OEB-520-6EO

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**TechValidate**  
by SurveyMonkey