

Track Your Agent Adherence with Calabrio



4/5 Stars

How our organization uses Calabrio ONE:

“ We use the Calabrio software to help with scheduling coverage, especially with out part-time employees, who comprise roughly 50% of our workforce. We also use it to track adherence, and for vacation and exception requests.

Would you recommend Calabrio ONE?

“ Yes. It has enhanced our ability to see the peaks and valleys of our call volume and thus has allowed us to tailor our staffing accordingly. We are also better able to track adherence.

Source: Business Professional, State & Local Government

✓ Validated

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CALABRIO™

TechValidate
by SurveyMonkey