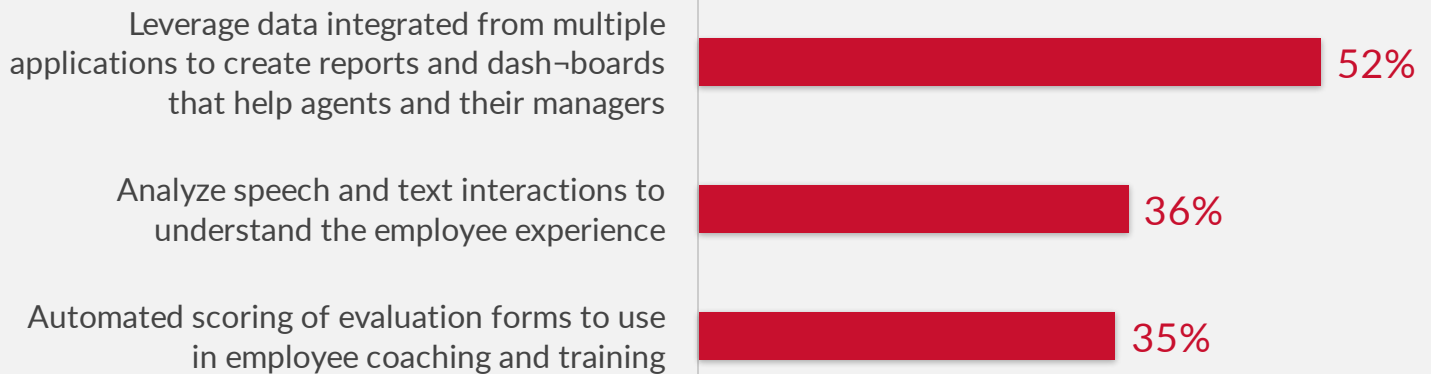# Analyzing Data from Multiple Applications Drives Workforce Engagement

In which ways do you use analytics to understand and drive workforce engagement?

Leverage data integrated from multiple applications to create reports and dash¬boards that help agents and their managers — **52%**

Analyze speech and text interactions to understand the employee experience — **36%**

Automated scoring of evaluation forms to use in employee coaching and training — **35%**

CALABRIO™

TechValidate
by SurveyMonkey

✔ **Validated**   Published: Aug. 3, 2018   TVID: D33-58C-D7A