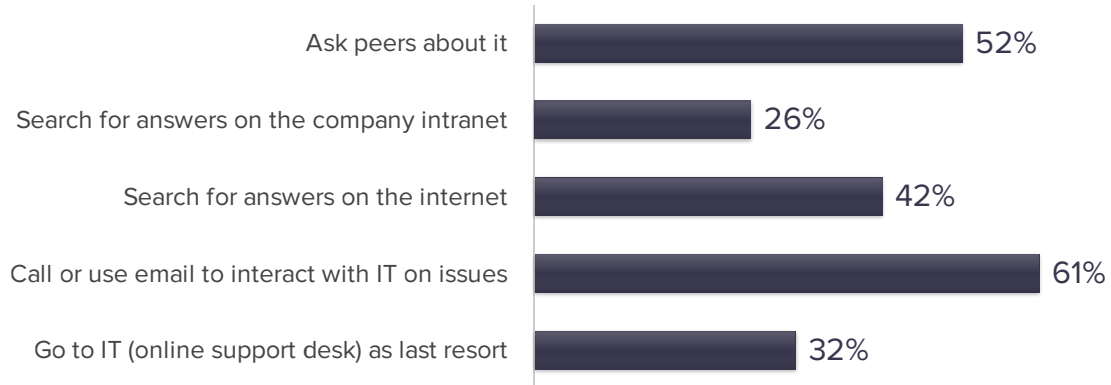


# When it comes to IT Service Management

How do employees prefer to resolve issues?



Source: TechValidate survey of 233 users of CA Technologies Service Management



Published: Jan. 20, 2017 TVID: 078-D34-ABA