

Small Business Computer Software Company

Introduction

This case study of a small business computer software company is based on a September 2016 survey of CA Technologies Performance Management customers by TechValidate, a 3rd-party research service. The profiled company asked to have their name blinded to protect their confidentiality.



“CA Performance Management helps our organization speed and simplify the triage of infrastructure network performance issues.”

“I’m happy with the way we can interact with the system and the possibility to extend the system to support additional devices or present data in various formats.”

Challenges

The business challenges that led the small business computer software company to evaluate and ultimately select CA Performance Management:

- Scalability issues with their existing monitoring solution
- Solution extension, new device certifications.

Use Case

The key features and functionalities of CA Performance Management the small business computer software company uses:

- Ability to monitor, store, and analyze performance data across large, complex, multi-technology, multi-vendor network infrastructures
- Monitor virtual networks
- Ease of solution extension

Results

The small business computer software company achieved the following results with CA Performance Management:

- Improved user experience more than 75%
- Ability to monitor virtual networks significantly better
- Improved scalability more than 75%
- Reduced complexity more than 35%
- Improved predictive analytics more than 35%

Company Profile

The company featured in this case study asked to have its name publicly blinded because publicly endorsing vendors is against their policies.

TechValidate stands behind the authenticity of this data.

Company Size:
Small Business

Industry:
Computer Software

About CA Performance Management

CA Performance Management is a comprehensive network performance monitoring platform providing advanced analytics and scale to meet the demands of highly dynamic and complex modern networks.

Learn More:

[CA Technologies](#)

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