

Government Employees Insurance Company

Introduction

This case study of Government Employees Insurance Company is based on a September 2016 survey of CA Technologies Performance Management customers by TechValidate, a 3rd-party research service.

“CA Performance Management helps our organization speed and simplify the triage of infrastructure network performance issues.”

Challenges

The business challenges that led Government Employee Insurance Company to evaluate and ultimately select CA Performance Management:

- Decreased visibility into infrastructure due to technology complexity
- Weak prescriptive analytics

Use Case

The key features and functionalities of CA Technologies Performance Management that Government Employee Insurance Company uses:

- Predictive analytics
- Capacity planning
- Ability to lower cost of operation
- Ability to enable business growth through controlled scaling of operations

Results

The surveyed company achieved the following results with CA Technologies Performance Management:

- Improved user experience by up to 35%
- Increased scalability by more than 35%
- Increased predictive analytics by more than 35%
- Improved ability to manage virtual networks up to 35%
- Reduced complexity by more than 35%
- Increased the speed of mean time to resolution (MTTR)

Company Profile

Company:
Government Employees Insurance Company

Company Size:
Large Enterprise

Industry:
Insurance

About CA Performance Management

CA Performance Management is a comprehensive network performance monitoring platform providing advanced analytics and scale to meet the demands of highly dynamic and complex modern networks.

Learn More:

[CA Technologies](#)

[CA Performance Management](#)