

# Datotel

## Introduction

This case study of Datotel is based on a February 2017 survey of CA Unified Infrastructure Management customers by TechValidate, a 3rd-party research service.

“CA Unified Infrastructure Management transforms and correlates our monitoring data into unified and proactive information giving us the ability to diagnose the user experience and prescribe the necessary fix to positively impact the business.”

## Challenges

Datotel has the following business challenges that led it to evaluate and ultimately select CA Unified Infrastructure Management:

- Inability to monitor newer, modern infrastructures such as Cloud and containers
- A lack of end-to-end visibility across cloud, traditional infrastructure, and applications

The company anticipates the following to be their biggest monitoring challenges in the next 12 months:

- Using data to identify patterns, detect anomalies, and perform sophisticated trending
- Diagnosing the performance of applications, infrastructure, and networks in business terms
- Having visibility into the experience of customers and how this experience impacts business outcomes

## Use Case

Datotel uses key features and functionalities of CA Unified Infrastructure Management to monitor:

- Physical and virtual servers
- Private cloud
- Storage

## Results

Datotel achieved the following results with CA Unified Infrastructure Management:

- Reduced the amount of time spent managing tools and deploying monitoring configurations
- Improved their ability to proactively monitor cloud performance and traditional IT infrastructure through a single view
- Can now monitor traditional, dynamic, public, or private cloud environments and the services running on them
- Accelerated their ability to fix performance issues
- Reduced the amount of time spent on ongoing administration of the business which helped speed deployment and adaptation of other projects
- Spent less time managing their management tools and more time focusing on advancing the overall business
- Eliminated the complexity, cost, and hassle of having to use and integrate multiple point monitoring tools

### Company Profile

Company:  
**Datotel**

Company Size:  
**Small Business**

Industry:  
**Computer Services**

### About CA Unified Infrastructure Management

Infrastructure Management solutions from CA help to establish an interdependence between quality and connectivity—and improve customer experiences.

#### Learn More:

[CA Technologies](#)

[CA Unified Infrastructure Management](#)