

Case Study: eSoft 2006 C.A.

Introduction

This case study of “eSoft 2006, C.A.” is based on a February 2016 survey of CA Privileged Access Manager customers by TechValidate, a 3rd-party research service.

Challenges

- Challenges solved with CA Privileged Access Manager:
 - Addressed audit and compliance demands associated with controlling and managing privileged access
 - Improved inefficient routine processes related to managing privileged access
 - Improved tracking, reporting and monitoring privileged user activities
 - Managed privileged access across the hybrid enterprise (traditional, virtualized and cloud environment)
- Chose CA Privileged Access Manager over:
 - CyberArk

Use Case

- Used CA Privileged Access Manager for:
 - Privileged user credential management
 - Privileged user authentication
 - Privileged user session recording and analysis
- IT environments that CA Privileged Manager is deployed for:
 - Traditional/on-premise data centers
 - Software-defined, virtual data centers and networks
 - Public and private clouds

Results

- Benefits realized with CA Privileged Access Manager:
 - Reduced security and compliance risks
 - Increased accountability by gaining visibility and control of privileged user activity
 - Reduced cost of managing privileged user access by leveraging automation capabilities (e.g. password management, SSO etc.)
 - Reduced the cost and operational risk of managing application to application credential use
- Key decision makers/influencers for making the investment in CA Privileged Access Manager:
 - IT Security (CXO/VP/Director/Manager)
 - Risk Management (CXO/VP/Director/Manager)
 - Audit (VP/Director/Manager)
- Rated CA Privileged Access Manager’s features as:
 - Credential management: very satisfied
 - Privileged user authentication: very satisfied
 - Privileged user access control: very satisfied
 - Session recording & analysis: very satisfied
 - Activity monitoring & alerting: very satisfied
- Outcomes from CA Privileged Access Manager:
 - Cut security/compliance risks: 50% to 74%
 - Improve compliance processes: 50% to 74%
 - Increase staff productivity: 50% to 74%
 - Increase accountability: 50% to 74%
 - Reduce cost (of PAM): 25% to 49%
- Has significantly improved their confidence in protecting against breaches with CA Privileged Access Manager.

Company Profile

Company:
“eSoft 2006, C.A.”

Company Size:
Small Business

Industry:
Computer Services

About CA Privileged Access Manager

Identity Management solutions from CA help user productivity and business flexibility with user provisioning and identity governance.

Learn More:

[CA Technologies](#)

[CA Privileged Access Manager](#)

Source: Jesus Rivas, Chief Security Officer, eSoft 2006 C.A.

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Research by  TechValidate