

# Large Enterprise Computer Services Company

## Introduction

This case study of a large enterprise computer services company is based on a September 2017 survey of CA DevOps solutions customers by TechValidate, a 3rd-party research service. The profiled company asked to have their name blinded to protect their confidentiality.

## Challenges

The business challenges that led the profiled company to evaluate and ultimately select CA DevOps solutions:

- Primary reasons for investigating or engaging in a DevOps transformation:
  - Address or capitalize on new or changing technologies (cloud, social, mobile, Big Data, etc.)
  - Increase time to market
  - Improve customer experience
  - Reduce costs or improve efficiency
  - Enhance security or reduce vulnerabilities

## Use Case

The key features and functionalities of CA DevOps solutions that the surveyed company uses:

- CA product being leveraged:
  - Agile Central
  - Release Automation
  - Service Virtualization
  - Test Data Manager
- Is somewhat mature in its DevOps approach and are just making tweaks to improve it.
- Agreed CA has been very important to their DevOps journey.

## Results

The surveyed company achieved the following results with CA DevOps solutions:

- Realized the following with CA DevOps solutions:
  - Improved software quality/reduced defects
  - Increased user experience or application performance
- Reduced development costs by 20% – 100% (2X) with CA products.
- Decreased operational costs by 20% – 100% (2X) with CA products.
- Accelerated the number of software releases by 20% – 100% (2X) with CA products.
- Experienced as a result of using CA DevOps solutions to work more efficiently:
  - Improved their work/life balance
  - Feel less stressed about work and are able to sleep better at night

### Company Profile

The company featured in this case study asked to have its name publicly blinded because publicly endorsing vendors is against their policies.

TechValidate stands behind the authenticity of this data.

Company Size:  
**Large Enterprise**

Industry:  
**Computer Services**

### About CA DevOps solutions

DevOps drives business agility and competitive advantage through simplified and faster development and test, and through deeper network visibility.

#### Learn More:

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