



Integrating Jira directly with Slack and Smartsheets has really allowed us to clean up our notification schemes, we have teams that just keep a running ticker in Slack of all ticket updates for a project or a specific story and it seems to be significantly more palatable for our users to quickly navigate, especially the ones who need visibility but aren't familiar with Jira.

The Jira Cloud Administration has also saved our administrators a lot of time, access requests is extremely helpful compared to users just getting a dead link or a permission error.

— Kevin McWilliams, System Administrator, Philadelphia Inquirer

Source: Kevin McWilliams, System Administrator, Philadelphia Inquirer



TechValidate
by SurveyMonkey



Validated Published: Aug. 31, 2020 TVID: F37-947-D0C