

“ The ITSM template allows for automations to work between jira software and service desk. When a status changes in Jira software, it is immediately reflected in service desk. This allows for instant updates.

— Christian Radwanski, Technical services specialist, Aspire Systems

Source: Christian Radwanski, Technical services specialist, Aspire Systems



TechValidate
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✓ Validated

Published: Oct. 10, 2020 TVID: 767-61C-BDB