Hasslefree Access to an Expert

Impressive phone support. The person answering the phone is the engineer that will work with you to resolve your issue. There is no waiting to have a ticket puncher translate your problem and then wait for an engineer to be assigned to the trouble.



Source: Network Engineer, S&P 500 Professional Services Company







Published: Aug. 30, 2019 TVID: 5A1-E2F-C07

Based on a response of 10 to the question "On a scale of 0-10, how likely would you be to recommend Arista TAC Support?"