## A Great Customer Service Experience

The Algolia team has helped me in customizing the ranking algorithm for our search engine, which is quite unique considering that we have a massive catalog covering all pharmacies in Egypt, and is in two languages: English and Arabic. They've followed up every step of the way to make sure we accomplish the best-ranking algo to ensure high CTR and CVR.

- Rami Hallal, Chief Customer Officer, Yodawy

Source: Rami Hallal, Chief Customer Officer, Yodawy



TechValidate by SurveyMonkey



Published: Feb. 1, 2022 TVID: AB2-D9C-112