

Global Fortune 500 Computer Services Company

Introduction

This case study of a large enterprise computer services company is based on a February 2019 survey of Jira Align customers by TechValidate, a 3rd-party research service. The profiled company asked to have their name blinded to protect their confidentiality.



With Jira Align, we are able to increase visibility and transparency across our company by using the Jira Align Program Board; easily link features to our PI-Objectives and leverage detailed EPIC Fields to drive collaboration across our organization.

Challenges

The business challenges that led the profiled company to evaluate and ultimately select Jira Align:

- o Need for a single tool to support C-suite directed SAFe initiative and rollout
- o To gain more robust agile portfolio capabilities
- o To gain visibility above the team level

Use Case

The key features and functionalities of Jira Align that the surveyed company uses:

- Required a tool that integrated with Jira above the team level
- Designed to let the teams use the tools they want without any disruption to their work in process
- Requested a platform that could scale throughout the organization

Evaluated the following vendors before selecting Jira Align

- o IBM Rational
- o Atlassian Jira Portfolio

Results

The surveyed company achieved the following results with Jira Align:

- Increased the productivity of their software teams by 10-20%.
- Realized impactful benefits within 6 – 9 Months after implementation was complete.
- Accelerated framework (SAFe, Scrum@ Scale, etc) implementation
- Drove top to bottom visibility and transparency
- Enabled Better PI/Program planning capabilities

Jira Align's capabilities compared to the competition:

- project and program portfolio: significantly better
- product roadmapping: significantly better
- integration w/3rd party tools: significantly better
- scrum team support: significantly better

Rated Jira Align's product capabilities compared to the competition:

- performance: significantly better
- ease of use: significantly better
- reliability: significantly better
- scalability: significantly better
- user interface: best in class

Company Profile

The company featured in this case study asked to have its name publicly blinded because publicly endorsing vendors is against their policies.

TechValidate stands behind the authenticity of this data.

Company Size:
Large Enterprise

Industry:
Computer Services

About Jira Align

Jira Align® delivers the most comprehensive software solution available for scaling Agile to the enterprise. Jira Align transforms the way organizations enable and manage Agile productivity across their enterprise, portfolios, programs and teams by aligning business strategy with technical execution. The Jira Align platform combines sophisticated planning, analysis, forecasting and visualization with robust, multi-level collaboration and management. Designed to be open, the Jira Align platform compliments and extends existing Agile tools, methods, and processes and can be deployed through the cloud or on premise. Jira Align customers get the best Agile solution on the market and benefit from a platform that is specifically designed to scale enterprise wide.

Learn More:

[Atlassian](#)

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