



South Africa: Heineken Botswana

Introduction

This case study of Heineken Botswana is based on a March 2023 survey of ADP customers by TechValidate, a 3rd-party research service.



“Accurate reports and time saving.”

Challenges

The business challenges that led the profiled company to evaluate and ultimately select ADP:

- Business reasons that led the surveyed company to evaluate and ultimately select ADP:
 - ADP was the right fit for their business
 - ADP’s ability to meet their global payroll requirements

Use Case

The key features and functionalities of ADP that the surveyed company uses:

- When asked to rate each of the following aspects of ADP, the surveyed company reported:
 - reporting capabilities: Excellent
 - customer support: Best in Class
 - implementation: Best in Class
 - product functionality: Excellent
 - ability to meet compliance regulations: Excellent
 - payroll accuracy: Best in Class

Results

The surveyed company achieved the following results with ADP:

- Primary benefits the surveyed company has experienced since working with ADP:
 - Saved time and money by streamlining processes
 - Better reporting capabilities through ADP’s systems
 - More efficient in processing our payroll
- Statements which apply to the surveyed company:
 - ADP saves time by helping us manage our payroll and HR functions more efficiently
 - The ADP team understands our business and works in partnership with us
 - ADP helps quickly identify problems and resolves them in an efficient and timely manner

Company Profile

Company:
Heineken Botswana

Company Size:
Medium Enterprise

Industry:
Beverage

About ADP

Designing better ways to work through cutting-edge products, premium services and exceptional experiences that enable people to reach their full potential. HR, Talent, Time Management, Benefits and Payroll. Informed by data and designed for people.

Learn More:

[ADP \(Automatic Data Processing\)](#)