



# South Africa: Small Business Energy & Utilities Company

## Introduction

This case study of a small business energy & utilities company is based on a March 2023 survey of ADP customers by TechValidate, a 3rd-party research service. The profiled company asked to have their name blinded to protect their confidentiality.



“Outsourcing to ADP takes the headache off us having to deal with payroll admin issues.”

## Challenges

The business challenges that led the profiled company to evaluate and ultimately select ADP:

- Business reasons that led the surveyed company to evaluate and ultimately select ADP:
  - ADP was the right fit for their business
  - ADP’s ability to meet their global payroll requirements
  - They needed to adopt a single supplier strategy

## Use Case

The key features and functionalities of ADP that the surveyed company uses:

- reporting capabilities: Good
- product functionality: Good
- ability to meet compliance regulations: Good
- payroll accuracy: Good

## Results

The surveyed company achieved the following results with ADP:

- Primary benefits the surveyed company has experienced since working with ADP:
  - Better reporting capabilities through ADP’s systems
  - More efficient in processing our payroll
- Statements which apply to the surveyed company:
  - ADP offers innovative tools to help us manage our payroll and HR functions

### Company Profile

The company featured in this case study asked to have its name publicly blinded because publicly endorsing vendors is against their policies.

TechValidate stands behind the authenticity of this data.

Company Size:  
**Small Business**

Industry:  
**Energy & Utilities**

### About ADP

Designing better ways to work through cutting-edge products, premium services and exceptional experiences that enable people to reach their full potential. HR, Talent, Time Management, Benefits and Payroll. Informed by data and designed for people.

Learn More:

[ADP \(Automatic Data Processing\)](#)