



# South Africa: Dimension Data Ghana

## Introduction

This case study of Dimension Data – Ghana is based on a March 2023 survey of ADP customers by TechValidate, a 3rd-party research service.



“Convenient and time saving.”

## Challenges

The business challenges that led the profiled company to evaluate and ultimately select ADP:

- Business reasons that led the surveyed company to evaluate and ultimately select ADP:
  - ADP was the right fit for their business
  - ADP’s ability to meet their global payroll requirements
  - They needed a payroll solution that could support their business growth strategy

## Use Case

The key features and functionalities of ADP that the surveyed company uses:

- When asked to rate each of the following aspects of ADP, the surveyed company reported:
  - reporting capabilities: Excellent
  - customer support: Best in Class
  - implementation: Best in Class
  - product functionality: Excellent
  - integration with other third-party systems: Excellent
  - ability to meet compliance regulations: Excellent
  - user interface / user experience: Excellent
  - payroll accuracy: Excellent

## Results

The surveyed company achieved the following results with ADP:

- Primary benefits the surveyed company has experienced since working with ADP:
  - Saved time and money by streamlining processes
  - Better reporting capabilities through ADP’s systems
- Statements which apply to the surveyed company:
  - ADP saves time by helping us manage our payroll and HR functions more efficiently
  - Partnering with ADP has given us the confidence and reassurance that comes from working with a market leader

### Company Profile

Company:  
**Dimension Data – Ghana**

Company Size:  
**Large Enterprise**

Industry:  
**Computer Services**

### About ADP

Designing better ways to work through cutting-edge products, premium services and exceptional experiences that enable people to reach their full potential. HR, Talent, Time Management, Benefits and Payroll. Informed by data and designed for people.

**Learn More:**

[↗ ADP \(Automatic Data Processing\)](#)