



# South Africa: Medium Enterprise Insurance Company

## Introduction

This case study of a medium enterprise insurance company is based on a March 2023 survey of ADP customers by TechValidate, a 3rd-party research service. The profiled company asked to have their name blinded to protect their confidentiality.

## Challenges

The business challenges that led the profiled company to evaluate and ultimately select ADP:

- Business reasons that led the surveyed company to evaluate and ultimately select ADP:
  - ADP was the right fit for their business

## Use Case

The key features and functionalities of ADP that the surveyed company uses:

- When asked to rate each of the following aspects of ADP, the surveyed company reported:
  - reporting capabilities: Good
  - customer support: Good
  - ability to meet compliance regulations: Excellent
  - user interface / user experience: Good
  - payroll accuracy: Excellent

## Results

The surveyed company achieved the following results with ADP:

- Primary benefits the surveyed company has experienced since working with ADP:
  - Saved time and money by streamlining processes
  - More focus on our core business strategy
- Statements which apply to the surveyed company:
  - ADP saves time by helping us manage our payroll and HR functions more efficiently
  - ADP offers innovative tools to help us manage our payroll and HR functions

### Company Profile

The company featured in this case study asked to have its name publicly blinded because publicly endorsing vendors is against their policies.

TechValidate stands behind the authenticity of this data.

Company Size:  
**Medium Enterprise**

Industry:  
**Insurance**

### About ADP

Designing better ways to work through cutting-edge products, premium services and exceptional experiences that enable people to reach their full potential. HR, Talent, Time Management, Benefits and Payroll. Informed by data and designed for people.

**Learn More:**

[🔗 ADP \(Automatic Data Processing\)](#)