ADP SecurTime – Medium Enterprise Professional Services Company

Introduction

This case study of a medium enterprise professional services company is based on a January 2024 survey of SecurAX Tech Solutions customers by TechValidate, a 3rd-party research service. The profiled company asked to have their name blinded to protect their confidentiality.

> "
> "It is helping us in streamling and automating attendance which in turn helps us in processing the payroll accurately and within minimum time."

Challenges

- Business reasons that led their organization to evaluate and ultimately select ADP SecurTime as their partner of choice:
  - To accurately track employee work hours
  - To effectively manage over-time costs
  - To avoid buddy-punching
  - To track attendance in real-time and effectively manage any last-minute absences
  - To track the attendance of staff working across multiple locations in a single day or shift
  - To automate punch-to-pay cycle
  - ADP-SecurTime was the right fit for our business
- Please share the benefits you have seen since working with ADP SecurTime:
  - Track employee attendance in real-time
  - Stop time leakage, time fraud, and ghost employees
  - Accurate, secure, real-time attendance, absence and leave data direct to payroll
  - SecurTime provides cloud-based mobile app
  - Live attendance tracking, alerts, and notifications
  - Easy-to-use dashboards and reports

Company Profile

The company featured in this case study asked to have its name publicly blinded because publicly endorsing vendors is against their policies.

TechValidate stands behind the authenticity of this data.

Company Size:
Medium Enterprise

Industry:
Professional Services

About SecurAX Tech Solutions

Designing better ways to work through cutting-edge products, premium services and exceptional experiences that enable people to reach their full potential. HR, Talent, Time Management, Benefits and Payroll. Informed by data and designed for people.

Learn More:

ADP (Automatic Data Processing)

Results

The surveyed company achieved the following results with SecurAX Tech Solutions:

- Please tell us which of the statements below apply to your organization:
  - SecurTime provides a single, accurate, real-time view of attendance, performance, productivity, cost, and compliance
  - SecurTime provides better visibility and transparency into our workforce, real time
- How would you rate each of the following aspects of the ADP SecurTime offer?
  - ADP SecurTime reporting capabilities: Excellent
  - ADP SecurTime product functionality: Excellent
  - Integration with other third-party payroll and HR systems: Above Average
  - ADP SecurTime ability to meet compliance regulations: Excellent
  - Ease of use and access of ADP SecurTime: Excellent
  - Accurate time data resulting in Payroll accuracy: Excellent
- How would you rate each of the following aspects of the ADP SecurTime support?
  - Responsiveness of ADP SecurTime customer support team: Excellent
  - ADP SecurTime understands my business: Excellent
  - Proactively identifies issues before they happen: Excellent
  - Customer support teams' knowledge and understanding of our business: Excellent
  - Compliance with local regulations: Excellent