S&P 500 Energy & Utilities Company

Introduction

This case study of a S&P 500 energy & utilities company is based on a May 2022 survey of ADP customers by TechValidate, a 3rd-party research service. The profiled company asked to have their name blinded to protect their confidentiality.

> "Thanks to the support we receive from ADP, we are able to reduce the time spend on our payroll process, it has become an efficient process with good document backup to download from the portal."

Challenges

Business reasons that led the surveyed company to evaluate and ultimately select ADP:

- ADP was the right fit for their business
- They needed a payroll solution that could support their business growth strategy

Use Case

When asked to rate each of the following aspects of ADP, the surveyed company reported:

- reporting capabilities: Excellent
- customer support: Excellent
- implementation: Good
- product functionality: Good
- ability to meet compliance regulations: Excellent
- user interface / user experience: Excellent
- payroll accuracy: Best in Class

Results

Primary benefits the surveyed company has experienced since working with ADP:

- Saved time and money by streamlining processes
- Better reporting capabilities through ADP's systems
- More focus on our core business strategy
- Improvement in how they collect and analyze employee data
- Increased employee engagement through ADP's self-service tools
- More efficient in processing our payroll

- Statements which apply to the surveyed company:

- ADP saves time by helping us manage our payroll and HR functions more efficiently
- Throughout the pandemic, ADP kept us up to date and helped us navigate the legislative landscape
- Partnering with ADP has given us the confidence and reassurance that comes from working with a market leader
- ADP offers innovative tools to help us manage our payroll and HR functions
- The ADP team understands our business and works in partnership with us
- ADP helps quickly identify problems and resolves them in an efficient and timely manner

Company Profile

The company featured in this case study asked to have its name publicly blinded because publicly endorsing vendors is against their policies.

TechValidate stands behind the authenticity of this data.

Company Size:
S&P 500

Industry:
Energy & Utilities

About ADP

Designing better ways to work through cutting-edge products, premium services and exceptional experiences that enable people to reach their full potential. HR, Talent, Time Management, Benefits and Payroll. Informed by data and designed for people.

Learn More:

 ADP (Automatic Data Processing)