



ADP CASE STUDY

Medium Enterprise Computer Hardware Company

Introduction

This case study of a medium enterprise computer hardware company is based on a June 2022 survey of ADP customers by TechValidate, a 3rd-party research service. The profiled company asked to have their name blinded to protect their confidentiality.



“Abrechnung, Zeiterfassung etc. alles aus einer Hand
Zusammenarbeit mit unserem Kundenberater”

Challenges

The business challenges that led the profiled company to evaluate and ultimately select ADP :

- Business reasons that led the surveyed company to evaluate and ultimately select ADP:
 - Herauslösung aus Mutterkonzern und anschließendem Verkauf – es war kein Abrechnungssystem vorhanden

Use Case

The key features and functionalities of ADP that the surveyed company uses:

- Kundendienst: Hervorragend
- Implementierung: Gut
- Produktfunktionalität von ADP: Gut
- Benutzeroberfläche/Benutzererfahrung: Gut
- Fehlerfreie Entgeltabrechnung: Hervorragend

Results

The surveyed company achieved the following results with ADP :

- Primary benefits the surveyed company has experienced since working with ADP:
 - Unterstützung/Klärung bei abrechnungsrelevanten Themen

Company Profile

The company featured in this case study asked to have its name publicly blinded because publicly endorsing vendors is against their policies.

TechValidate stands behind the authenticity of this data.

Company Size:
Medium Enterprise

Industry:
Computer Hardware

Source: TechValidate survey of a Medium Enterprise Computer Hardware Company

Research by **TechValidate**
by SurveyMonkey