ADP SecurTime – Narayanahealth.Org

Introduction

This case study of narayanahealth.org is based on a January 2024 survey of SecurAX Tech Solutions customers by TechValidate, a 3rd-party research service.

> " "Time tracking. Geo-tagging enablement and controls on the fencing."

Challenges

- Business reasons that led their organization to evaluate and ultimately select ADP SecurTime as their partner of choice:
    - To accurately track employee work hours
    - To automate punch-to-pay cycle
- Please share the benefits you have seen since working with ADP SecurTime:
    - Accurate, secure, real-time attendance, absence and leave data direct to payroll
    - SecurTime provides cloud-based mobile app
    - Geo-tagging, geo-fencing, biometric punch and alerts

Company Profile

Company:
narayanahealth.org

Company Size:
Large Enterprise

Industry:
Healthcare

About SecurAX Tech Solutions

Designing better ways to work through cutting-edge products, premium services and exceptional experiences that enable people to reach their full potential. HR, Talent, Time Management, Benefits and Payroll. Informed by data and designed for people.

Learn More:

[↗ ADP (Automatic Data Processing)](#)

Results

- Please tell us which of the statements below apply to your organization:
    - SecurTime provides better visibility and transparency into our workforce, real time
- How would you rate each of the following aspects of the ADP SecurTime offer?
    - ADP SecurTime reporting capabilities: Above Average
    - ADP SecurTime product functionality: Excellent
    - Integration with other third-party payroll and HR systems: Excellent
    - ADP SecurTime ability to meet compliance regulations: Above Average
    - Ease of use and access of ADP SecurTime: Above Average
    - Accurate time data resulting in Payroll accuracy: Excellent
- How would you rate each of the following aspects of the ADP SecurTime support?
    - Responsiveness of ADP SecurTime customer support team: Excellent
    - ADP SecurTime understands my business: Excellent
    - Proactively identifies issues before they happen: Excellent
    - Customer support teams' knowledge and understanding of our business: Excellent
    - Compliance with local regulations: Excellent