



ADP SecurTime – Medium Enterprise Retail Company

Introduction

This case study of a medium enterprise retail company is based on a January 2024 survey of SecurAX Tech Solutions customers by TechValidate, a 3rd-party research service. The profiled company asked to have their name blinded to protect their confidentiality.



“Enhanced visibility and insights into trends by leveraging real-time employee data, Mobile and geo-fencing has added a lot of value.”

Challenges

Business reasons that led their organization to evaluate and ultimately select ADP SecurTime as their partner of choice:

- To track attendance in real-time and effectively manage any last-minute absences
- To track the attendance of staff working across multiple locations in a single day or shift

Please share the benefits you have seen since working with ADP SecurTime:

- Better visibility into our distributed workforce
- Track employee attendance real-time
- SecurTime provides cloud-based mobile app
- Live attendance tracking, alerts and notifications
- Geo tagging, geo fencing, biometric punch and alerts
- Easy-to-use dashboards and reports

Results

Please tell us which of the statements below apply to your organization:

- SecurTime provides a single, accurate, real-time view of attendance, performance, productivity, cost and compliance
- SecurTime helps better manage our teams, improve productivity and reduce costs
- SecurTime helps us manage the productivity of our employees – on-premise, remote, or feet-on-street employees

How would you rate each of the following aspects of the ADP SecurTime offer?

- ADP SecurTime reporting capabilities: Above Average
- ADP SecurTime product functionality: Excellent
- Integration with other third-party payroll and HR systems: Good
- ADP SecurTime ability to meet compliance regulations: Above Average
- Ease of use and access of ADP SecurTime: Excellent
- Accurate time data resulting in Payroll accuracy: Above Average

How would you rate each of the following aspects of the ADP SecurTime support?

- Responsiveness of ADP SecurTime customer support team: Above Average
- ADP SecurTime understands my business: Above Average
- Proactively identifies issues before they happen: Good
- Customer support teams’ knowledge and understanding of our business: Above Average
- Compliance to local regulations: Above Average

Company Profile

The company featured in this case study asked to have its name publicly blinded because publicly endorsing vendors is against their policies.

TechValidate stands behind the authenticity of this data.

Company Size:
Medium Enterprise

Industry:
Retail

About SecurAX Tech Solutions

Designing better ways to work through cutting-edge products, premium services and exceptional experiences that enable people to reach their full potential. HR, Talent, Time Management, Benefits and Payroll. Informed by data and designed for people.

Learn More:

[ADP \(Automatic Data Processing\)](#)