ADP SecurTime – Medium Enterprise Pharmaceuticals Company

Introduction

This case study of a medium enterprise pharmaceuticals company is based on a January 2024 survey of SecurAX Tech Solutions customers by TechValidate, a 3rd-party research service. The profiled company asked to have their name blinded to protect their confidentiality.

> " "Attendance integration to HRMS and Technical support."

Challenges

- Business reasons that led their organization to evaluate and ultimately select ADP SecurTime as their partner of choice:
    - We were unhappy with our previous supplier
- Please share the benefits you have seen since working with ADP SecurTime:
    - Track employee attendance in real-time

Results

- Please tell us which of the statements below apply to your organization:
    - Tailored for my organization's needs, SecurTime helps us track and manage our full-time, part-time, contracts
- How would you rate each of the following aspects of the ADP SecurTime offer?
    - ADP SecurTime reporting capabilities: Above Average
    - ADP SecurTime product functionality: Above Average
    - Integration with other third-party payroll and HR systems: Excellent
    - ADP SecurTime ability to meet compliance regulations: Excellent
    - Ease of use and access of ADP SecurTime: Above Average
    - Accurate time data resulting in Payroll accuracy: Excellent
- How would you rate each of the following aspects of the ADP SecurTime support?
    - Responsiveness of ADP SecurTime customer support team: Above Average
    - ADP SecurTime understands my business: Above Average
    - Proactively identifies issues before they happen: Good
    - Customer support teams' knowledge and understanding of our business: Excellent
    - Compliance with local regulations: Excellent

Company Profile

The company featured in this case study asked to have its name publicly blinded because publicly endorsing vendors is against their policies.

TechValidate stands behind the authenticity of this data.

Company Size:
Medium Enterprise

Industry:
Pharmaceuticals

About SecurAX Tech Solutions

Designing better ways to work through cutting-edge products, premium services and exceptional experiences that enable people to reach their full potential. HR, Talent, Time Management, Benefits and Payroll. Informed by data and designed for people.

Learn More:

[↗ ADP (Automatic Data Processing)](#)