

EMBURSE ABACUS CASE STUDY

Grace Medical, Inc.

Introduction

This case study of Grace Medical, Inc. is based on an August 2021 survey of Emburse Abacus customers by TechValidate, a 3rd-party research service.

"Emburse Abacus has made a big difference for our company by streamlining the expense report process. For the traveler, there is less time spent filling out the expense report and trying to keep up with all of the receipts. And for our Finance Department, we've saved a ton of time processing these expense reports."

- Michael Crook, COO

Challenges

After it found it was spending too much time on manual processes and not having the resources for auditing expense reports or ensuring policy compliance, Grace Medical, Inc. made the switch from spreadsheets to Emburse Abacus.

Use Case

After evaluating its options, Grace Medical, Inc. found Emburse Abacus had key features such as a user friendly mobile app, system reliability, and best-inclass support and training that was key to supporting the business.

The team at Grace Medical, Inc. agrees that Abacus partners with them to help automate manual tasks and free up time for the team to focus on more strategic work while also providing support to implement their vision and help adapt to changing business needs.

Emburse Abacus's expense management software solution also enabled Grace Medical, Inc. to better predict employee spend habits and control cash flow through automated and intuitive expense policy controls while still providing end-users with a best-in-class experience.

Results

Since Implementing Emburse Abacus, Grace Medical, Inc has seen improvements and overall satisfaction in the following areas:

- Save time and reduce errors by automating previously manual tasks
- Provide better oversight and visibility into cash flow and employee spend
- Ensure policy compliance
- Reimburse employee expenses faster
- Easy to use and learn platform

Since implementing Emburse Abacus, Grace Medical, Inc found a return on their investment within 2-4 months

Company Profile

Company: **Grace Medical, Inc.**

Company Size: **Small Business**

Industry:
Pharmaceuticals

About Emburse Abacus

Abacus is the only expense management platform to remove the arbitrary employee-generated expense report from the process — making submitting and reviewing expenses faster and more accurate. Expenses are submitted and entered into the system in real time, providing admins instant visibility into spend.

Learn More:

☑ Emburse

Source: Michael Crook, COO, Grace Medical, Inc.

✓ Validated

Published: Aug. 24, 2021 TVID: ED1-70E-427

Research by **TechValidate**