WHATSUP® GOLD CASE STUDY

Lee University

Introduction

This case study of Lee University is based on a June 2020 survey of WhatsUp® Gold customers by TechValidate, a 3rd-party research service.

> " **"The system is definitely needed to help us monitor various systems. It's a good tool to have."**

Challenges

Infrastructure, network, and operational challenges experienced prior to using WhatsUp® Gold:

- Log Management / Monitoring

Use Case

The company is using WhatsUp® Gold to monitoring 50-100 devices (routers, switches, etc.) and most values WUG's breadth of capabilities and support. They were able to see a return on their investment immediately and were able to increase the productivity of their IT staff by 20-30%.

Results

The surveyed organization achieved the following results with WhatsUp® Gold:

- Top benefits realized after implementing WhatsUp® Gold:
  - An improved overall user and/or customer experience / SLAs
  - And improved network and application reliability and performance
- When compared to other vendors/competitors evaluated or used, they rated WhatsUp® Gold **Significantly Better** for the following features:
  - Breadth of capabilities & integrations
  - Ease of use for increased adoption
  - Overall software performance

Organization Profile

Organization:
Lee University

Industry:
Educational Institution

About WhatsUp® Gold

WhatsUp Gold provides complete visibility into the status and performance of applications, network devices and servers in the cloud or on-premises.

Learn More:

☑ Progress

☑ WhatsUp® Gold

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Research by **TechValidate** by SurveyMonkey

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