## Hear from Your Peers!

This year's event was very timely for me. I had the opportunity to meet with like-minded professionals who were undergoing similar challenges of correlating the value of the employee to guest experiences. And each leader was in a different stage of this process. While this is just one specific example, it highlights the relevance and importance of getting CX leaders in a room together to share best practices.

 Rachelle Dever, Vice President, Signature Flight Support Corporation

Source: Rachelle Dever, Vice President, Signature Flight Support Corporation





