

4C SOCIAL CASE STUDY

## Merkle

### Introduction

This case study of Merkle is based on a May 2017 survey of 4C Social customers by TechValidate, a 3rd-party research service.

# "[The] customer service is great! My reps are very attentive."

## Challenges

Top reason for choosing 4C:

Accessing innovative social advertising capabilities

Key media and advertising objectives:

- Awareness / branding
- App installs

### Use Case

4C features and functionalities used:

- Publishers managed with 4C:
  - Facebook
  - Instagram
  - Twitter
- Features currently deployed:
  - Social Sync: TV / Sport / Weather triggers
  - 4C Affinities
  - 4C Target Sets
  - Smart Groups
  - Report Center
  - Bulk Sheets

## Results

Saved 1-2 hours per week by using 4C

#### Company Profile

Company:

Merkle

Company Size:

**Medium Enterprise** 

Industry:

**Computer Services** 

### About 4C Social

4C is a global leader in data science and media technology with solutions for multi-screen convergence. Brands, agencies, and media owners rely on 4C to improve effectiveness across channels and devices.

Learn More:

**₹**4C

✓ 4C Social

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Research by

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