

Case Study: Skanska AB Reduces Downtime by 60-80% with Server & Application Monitor



“Compared to SCOM, it’s much easier with SolarWinds SAM to create custom monitors and application models, and monitoring and reporting Exchange status is greatly improved and less time intense. SolarWinds is much easier in that we feel like we control the monitoring solution instead of it controlling us!”

“The best feature is the template driven approach of application monitoring.”

“It is a solution created by engineers for engineers. It minimizes effort and time to achieve value in results.”

Challenges

- Server and application monitoring solution used prior to SolarWinds Server & Application Monitor (SAM):
 - Microsoft® System Center Operations Manager

Use Case

- Addressed the following challenges with SolarWinds SAM:
 - Mapping relationships across application, server, and virtual infrastructure
 - Storage performance monitoring
- Uses SolarWinds® Server & Application Monitor to get visibility to their Exchange, IIS, ADFS, Citrix, Mobile Device Management (Air watch) and line of business custom applications.

Results

- Able to identify and troubleshoot application performance issues 80 – 100% faster with SolarWinds SAM.
- Saves \$20,000 – \$50,000 on an annual basis on labor, software costs, maintenance costs, and admin costs using SAM versus their previous solution.
- Reduced downtime by 60 – 80% since using SolarWinds SAM.

About SolarWinds Server & Application Monitor

SolarWinds delivers powerful, affordable, and easy-to-use application, server, virtualization and storage monitoring software to help you get complete visibility of your systems infrastructure, and stay ahead of downtime and performance issues.

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