

Case Study: Government Of Puerto Rico, Puerto Rico Ports Authority

“To me, SolarWinds is not just a bunch functionalities put together to do something random; it is a very complex system put together to correlate capabilities between its modules to provide an organization the right tools to troubleshoot and the abilities to take action before a problem or a threat happens.”

“As I mentioned before, I look forward to taking the Network Management Certification (SCP) from SolarWinds.”

Challenges

- Purchased SolarWinds LEM to address the following challenges:
 - Meet compliance requirement, for example, by storing log data for a required retention period
 - Determine whether a security incident has occurred and what happened
 - Protect endpoints by monitoring events, and file and registry changes
 - Correlate logs and events from network devices, servers, and applications

Use Case

- Collects log and event data from between 0 and 100 nodes.
- Collect logs and events from the following devices:
 - Servers
 - End user workstations
- Collect log and events from the following applications:
 - Operating System Events
 - Infrastructure applications; e.g., DHCP, DNS, Active Directory, etc.
 - E-mail servers
 - Web servers and applications
 - Antivirus software
- Evaluated the following vendors before purchasing SolarWinds LEM:
 - ManageEngine

Results

- Realized the following benefits with SolarWinds LEM:
 - Find if a security incident had occurred and what happened
 - Troubleshoot application and network problems
 - Aggregate their log data in a single place
 - Enable endpoint protection for file and registry changes
- Purchased SolarWinds over competitive vendors for the following reasons:
 - Ease of use
 - SolarWinds' features
 - Being an existing SolarWinds customer or purchasing with other SolarWinds' products
 - SolarWinds' reputation

About SolarWinds Log & Event Manager

SolarWinds delivers powerful, affordable, and easy-to-use IT security tools to help you monitor, patch, and eliminate security threats and vulnerabilities across your network. Get fast and easy compliance reporting for HIPAA, PCI, SOX, ISO, and more.

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