# Case Study: Multimatic Inc. eliminates inconsistent application updates with Patch Manager

> "Before Patch Manager, we had a very long list of different middleware versions on all of our workstations locally and across divisions. There was also an inconsistent application of update policy. With Solarwinds PM added to the monthly patching cycle, we can be assured that all of our workstations and servers run the appropriate versions of these products, and have been able to establish and enforce software version standards across our enterprise."

**Multimatic Inc. recommends Patch Manager because:** "(Yes,) it is a fantastic solution for the price with a good level of customization potential."

## Challenges

- Complexity in customizing patches and packages for user groups & computer groups.
- Used prior to SolarWinds **Patch Manager**:
    - Manual patching and in-house processes
    - Microsoft WSUS

## Use Case

- Patch Manager helps Multimatic Inc. manage:
    - 50-250 servers, and
    - 1,001-5,000 workstations (incl. notebooks)
- Pushes out 5 – 20 patches per month with Patch Manager.
- Multimatic Inc. decided to buy SolarWinds Patch Manager because of its cost.

## Results

- Patch Manager helps Multimatic Inc.:
    - Test and deploy patches without affecting business/IT productivity
    - Define and execute patch strategies for different user groups or computer groups
    - Do on-demand patching and creation of custom patches and packages
    - Quickly generate reports on patched and unpatched systems and software
- Patch Manager helps Multimatic Inc. save 41-80 hours of patch workload each month.

### About SolarWinds Patch Manager

SolarWinds delivers powerful, affordable, and easy-to-use IT security tools to help you monitor, patch, and eliminate security threats and vulnerabilities across your network. Get fast and easy compliance reporting for HIPAA, PCI, SOX, ISO, and more.

Learn More:

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SolarWinds Patch Manager

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Source: **Karl Frigan, IT/Systems Administrator, Multimatic Inc.**