Case Study: Prestige Cruise Holdings, Inc

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"I've used several SQL monitoring software in the past. I still needed to delve deeper into SQL WAITs. Ignite's ability to assign specific WAITs to resources for each of the queries was very useful. Drilling through SQL, OS, VM, and storage is the most useful tool to diagnose performance issues within SQL. This dramatically helped to quickly analyze bottlenecks and even increased IT intra-teams collaboration."

"[I appreciate the] ability to drill through performance issues and identify source of problem. This can be daunting task in a virtualized environment with many hosts, multiple SANs, and hybrid networks (iSCSI, Fiber)."

Challenges

- Purchased DPA to:
  - Improve end-user response time (application performance)
  - Improve database performance
  - Monitor overall health of our databases and be alerted when issues arise
  - Help database professionals spend less time looking for problems inside the database

Use Case

- Platforms:
  - Windows
  - VMWare
- Database engines:
  - SQL Server
  - Oracle

Results

- Realized the following benefits as a result of using DPA:
  - Increased database performance and end user experience
  - Improved visibility into their environment and improved collaboration (less finger pointing for troubleshooting)
  - Achieved faster problem resolution and more proactive management of databases
  - Gained time to focus on more important or strategic parts of my job
  - Has the ability to find problems that were hard or impossible to find before

About SolarWinds Database Performance Analyzer

Quickly identify and resolve complex database performance problems— right from code-level issues and query wait time analytics to resource capacity bottlenecks across physical, virtual and cloud environments.

Learn More:

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Source: Harold Velazquez, Database Administrator (DBA), Prestige Cruise Holdings, INC