

What have you found most beneficial about CPI Training?

“ Staff learn the four behavior levels and corresponding staff approaches which help them identify the persons behaviors better and when and how to intervene in a timely manner, in the most appropriate way to help the person de-escalate. Also, persons behaviors have reduced as well as incidents.

— Agnes Achu, Incident Management Coordinator/Training Coordinator, Capital Care Inc

Source: Agnes Achu, Incident Management Coordinator/Training Coordinator, Capital Care Inc



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