

Educational Service Center of Central Ohio (ESCCO) – Ohio

Introduction

This case study of Educational Service Center of Central Ohio (ESCCO) is based on a June 2016 survey of Crisis Prevention Institute customers by TechValidate, a 3rd-party research service.



“CPI’s philosophy is essential when demonstrating mutual respect with students and instructing them in a safe, productive, environment. This is what I want for all students in all school districts!”

“CPI improved staff de-escalation skills, improved overall safety, and has become ingrained in our training.”

“Using CPI training has led to improved student outcomes because of an increase in direct instruction time (For instance, test scores, student grades, graduation rates, etc.).”

“CPI has given staff more confidence regarding verbal de-escalation techniques and helped staff understand to use restraint as a last resort. CPI provides a safe framework for staff to follow.”

Challenges

- Sought Nonviolent Crisis Intervention® training to:
 - Reduce workplace violence rate
 - Improve staff confidence in working with challenging student behaviors
 - Improve staff skills in managing behaviors

Environment

- Categorizes their school as a special education school.

Results

- Reduced challenging / disruptive behaviors by 30–39% since implementing CPI de-escalation techniques.
- Decreased the use of physical restraint and seclusion by 50–74% since implementing CPI training.
- Agrees that the enhanced content has helped them, their staff, and their school.
- Achieved return on investment with CPI by:
 - Meeting regulatory compliance
 - Reducing injuries
 - Reducing liability
 - Improving staff skills and confidence

Organization Profile

Organization:
Educational Service Center of Central Ohio (ESCCO)

Industry:
Non-profit

About Crisis Prevention Institute

CPI is a standard-setting resource for organizations that serve society’s most vulnerable. Their proven model for staff training and personalized support empowers professionals who strive to sustain true cultures of compassion.

Learn More:

[Crisis Prevention Institute](#)