

CRISIS PREVENTION INSTITUTE CASE STUDY

# Lakeview Community Schools – Michigan

# Introduction

This case study of Lakeview Community Schools is based on a June 2016 survey of Crisis Prevention Institute customers by TechValidate, a 3rd-party research service.

"CPI training is beneficial in all aspects of life and raises awareness of how to manage conflicts while protecting yourself and others in the process."

"CPI improved staff de-escalation skills, improved overall safety, and has become ingrained in our training."

"Using CPI training has led to improved student outcomes, because of an increase in direct instruction time. (For instance, test scores, student grades, graduation rates, etc.)"

"CPI creates a more consistent and professional way to handle acting-out behaviors."

## Challenges

- Sought Nonviolent Crisis Intervention® training to:
  - Meet regulatory compliance
  - Improve staff confidence in working with challenging student behaviors
  - Improve staff skills in managing behaviors

#### **Organization Profile**

Organization: Lakeview Community Schools

Industry: **Educational Institution** 

### Environment

Categorizes their school as a rural school.

# Results

- Decreased the use of physical restraint and seclusion by 75-99% since implementing CPI training.
- Agrees that the enhanced content has helped them, their staff, and their school.
- Achieved return on investment with CPI by:
  - Meeting regulatory compliance
  - Reducing liability
  - Improving staff skills and confidence

#### **About Crisis Prevention** Institute

CPI is a standard-setting resource for organizations that serve society's most vulnerable. Their proven model for staff training and personalized support empowers professionals who strive to sustain true cultures of compassion.

Learn More:

Crisis Prevention Institute

Source: Kathryn Hewett, Social Worker, Lakeview Community Schools

Research by

**TechValidate** 

