

Wellington Health and Rehab (Kansas) and Dementia Capable Care Training

Introduction

This case study of Wellington Health and Rehab is based on a September 2016 survey of Crisis Prevention Institute customers by TechValidate, a 3rd-party research service.



“I like how the presentations are done. They encourage and engage learning.”

“DCS has improved staff skills in promoting positive behavioral responses with clients.”

“DCS gives our facility a competitive edge which yields a solid marketing advantage.”

“The staff who have received the training have actually been practicing ‘doing with’ instead of ‘doing for.’ Their actions show more of stepping into the world of the resident than making the resident step into theirs. Residents are also becoming empowered, knowing they are able to choose and have preferences, and they have been making these choices known at the resident council meetings. It has been really neat to see this changing process. It will continue to grow and improve as our base is getting established.”

Challenges

- Sought DCS training and consulting to:
 - Increase client function, safety, and quality of life
 - Improve staff, resident, and family relationships
 - Improve staff skills and confidence in handling challenging behaviors
 - Build or expand a facility or program
 - Reduce psychotropic medication use
 - Reduce ER visits and hospitalizations
 - Decrease staff turnover and stress

Company Profile

Company:
Wellington Health and Rehab

Company Size:
Large Enterprise

Industry:
Health Care

Environment

- Describes their memory care environment as skilled nursing / long-term care

About Crisis Prevention Institute

CPI is a standard-setting resource for organizations that serve society’s most vulnerable. Their proven model for staff training and personalized support empowers professionals who strive to sustain true cultures of compassion.

Learn More:

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Results

- Improved their dementia care practices by 50–74%
- Using DCS training resulted in:
 - Improved provisioning of person-centered care
 - Decreased use of psychotropic medication
 - Decreased falls
 - Decreased hospitalizations or ER visits
 - Improved resident engagement in meaningful activities
- Achieved return on their investment with DCS by:
 - Increasing clients’ function, safety, and quality of life
 - Improving staff, resident, and family relationships
 - Improving staff skills and confidence in managing challenging behaviors
 - Building or expanding a facility or program
 - Reducing psychotropic medication use
 - Reducing ER visits and hospitalizations